

RESOLUTION
ADOPTED BY MEMBERS OF
THE INTERNATIONAL NETWORK AGAINST CYBER-HATE (INACH)
IN FURTHERANCE OF THEIR SUBSTANTIAL WORK IN THE FIELD OF
EDUCATION TO COUNTER THE HARMFUL EFFECTS OF ONLINE HATE
SPEECH.

Berlin, Germany
November 9, 2007

Noting that the Internet is an important communication, information and entertainment tool for all people; and

Noting that for young people, especially, the Internet is an essential part of daily life; and

Observing that the Internet is used by hate mongers to deny the Holocaust, to espouse anti-semitism, to preach Islamophobia, Homophobia and Xenophobia, and to incite hate and violence, as well to recruit new hate mongers;

Observing that online hate speech disseminated by hate mongers often leads to violence offline; and

Observing that the role of the law in controlling Internet hate speech has limits, and, likewise, the intervention by actors in the Internet industry to monitor and filter hate-filled content is not a complete solution; and

Concluding that educational efforts to promote tolerance and non-discrimination are an indispensable complement to all other strategies helping to protect young people; and

Noting that INACH members provide education to the users of the Internet (especially young people) as well as to parents, educators and members of the Internet industry on the evil of online hate speech, and on ways to counter such hate speech.

NOW THEREFORE IT HEREBY IS RESOLVED THIS 9TH DAY OF NOVEMBER, 2007 IN BERLIN GERMANY,

That the European Union, the Organization for Security and Cooperation in Europe, and all governmental and non-governmental organizations with the authority and power to do so, hereby are requested to

- Condemn all forms of hate speech on the Internet, and as appropriate under national law, to use legal means to eliminate such hate speech
- Support and promote educational efforts to sensitize young people against all kinds of hate and discrimination. Measures in the education field should include:
 - o Developing, testing and analyzing educational concepts against online hate speech
 - o Broad implementation of such concepts on international level
 - o Developing cross-border exchanges of information and best practices of different countries and organizations
 - o Provide support for organisations devoted to countering hate speech on the Internet
 - o Provide support for networks such as INACH that combat cyber-hate with a multidimensional approach consisting of educational work and effective counter measures, as well as information sharing and training